

Betzer quality policy

Schrauben Betzer GmbH & Co.KG is a family business of the Hoffmeister Group and has been manufacturing for 100 years precision screws and cold formed parts which can be found in many products of well-known customers.

Increasing customer satisfaction is our main goal. Satisfied customers ensure the success of our company. It is our duty to fulfil the customer requirements and the applicable legal and official requirements.

In order to achieve the intended results of our quality management system, the requirements of the interested parties are at the centre of all activities of our company. We act according to our company motto:

"Precision connects"

On the one hand, this refers to our products, which are manufactured precisely according to drawings and reliably connect the customer's components. On the other hand, our promises to our customers, employees and suppliers are always precise, honest and binding.

In technical consultations our technical knowledge and manufacturing capabilities lead to products individually designed for the intended purpose. Our aim is to achieve cost-reducing product improvements for the customer and for our production.

During production we pursue the quality goal of "zero defects" for our products. Detected and eliminated defects are opportunities for us to improve and increase our customers' satisfaction. The prevention of defects is of primary importance in this context compared to the detection of defects.

Our suppliers are our partners, selected on the basis of an effective quality management system and reliable deliveries and services.

The qualification, information and motivation of all employees is a fundamental prerequisite for the success of our company. Therefore it is our concern to inform our employees and to support them in the necessary knowledge through training.

We invest in employees, company facilities and equipment in order to generate positive earnings and thus finance the further growth of our company.

Our quality management system is subject to continuous improvement. The quality objectives are derived from the quality policy.

The responsibility for the implementation of this policy lies with each employee in his or her area of responsibility. Our quality policy is publicly accessible for interested parties.

Management, 02 June 2021

